

# Agenda

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## Value and Performance Scrutiny Committee

Date: **Thursday 5 January 2012**

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Time: **5.00 pm**

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Place: **St Aldate's Room, Town Hall**

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# Value and Performance Scrutiny Committee

## Membership

<b>Chair</b>	<b>Councillor Stephen Brown</b>	Carfax;
<b>Vice-Chair</b>	<b>Councillor Scott Seamons</b>	Northfield Brook;
	<b>Councillor Mohammed Abbasi</b>	Cowley Marsh;
	<b>Councillor Michael Gotch</b>	Wolvercote;
	<b>Councillor Rae Humberstone</b>	Blackbird Leys;
	<b>Councillor Bryan Keen</b>	Cowley;
	<b>Councillor Sajjad Malik</b>	Cowley Marsh;
	<b>Councillor Stuart McCready</b>	Summertown;
	<b>Councillor Mike Rowley</b>	Barton and Sandhills;
	<b>Councillor Gwynneth Royce</b>	St. Margaret's;
	<b>Councillor Oscar Van Nooijen</b>	Hinksey Park;
	<b>Councillor David Williams</b>	Iffley Fields;

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## AGENDA

Pages

1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

2 DECLARATIONS OF INTEREST

3 OUT OF HOURS CALL HANDLING CONTRACT

1 - 14

### Background information

The Council has an existing contract with an external supplier to provide out of hours calls service. The contract has now expired and needs to be renewed. The City Executive Board, on 7 December, took a decision to grant project approval to award a new contract (full decision at page 1 of the agenda).

### Why is the item on the agenda?

The decision of the City Executive Board taken on 7 December 2011 has been called-in by Councillor Fooks with support from Councillors Wilkinson, Rundle and Campbell.

Councillor Fooks has given the following reasons for her call-in:-

- Report was "vague"
- The report delegates the decision to officers with "no member input"
- Anxious to avoid poor service with the new contact.
- Would like to see what safeguards are in place to avoid poor performance in new contract.

Attached to this agenda is:

- The minute extract of the City Executive Board meeting
- The report considered by the Board on 7 December
- An additional report which was previously considered by the Council's Management Team. This report provides further information on the rationale for the officer's recommendations and should assist the Committee's deliberations.

### Who has been invited to comment?

Helen Bishop (Head of Customer Services) and Karen Tarbox Customer First Programme Manager) will attend the meeting.

Councillor Fooks will attend the meeting to discuss her reasons for calling in the decision.

### What will happen after the meeting?

There are 2 possible courses of action for the committee:

- To disagree with the call-in which will mean the original City Executive Board decision is made at this point
- To agree wholly or partly with the call-in and report to the next City Executive Board giving reasons and asking for reconsideration. The decision will not be made until the City Executive Board reconsideration

Should this be necessary, an additional meeting of the City Executive Board will be arranged.

#### **4 DATES OF FUTURE MEETINGS**

The following dates were noted:-

30 January 2012

26 March 2012

## **DECLARING INTERESTS**

What is a personal interest?

You have a personal interest in a matter if that matter affects the well-being or financial position of you, your relatives or people with whom you have a close personal association more than it would affect the majority of other people in the ward(s) to which the matter relates.

A personal interest can affect you, your relatives or people with whom you have a close personal association positively or negatively. If you or they would stand to lose by the decision, you should also declare it.

You also have a personal interest in a matter if it relates to any interests, which you must register.

### **What do I need to do if I have a personal interest?**

You must declare it when you get to the item on the agenda headed "Declarations of Interest" or as soon as it becomes apparent to you. You may still speak and vote unless it is a prejudicial interest.

If a matter affects a body to which you have been appointed by the authority, or a body exercising functions of a public nature, you only need declare the interest if you are going to speak on the matter.

### **What is a prejudicial interest?**

You have a prejudicial interest in a matter if;

- a) a member of the public, who knows the relevant facts, would reasonably think your personal interest is so significant that it is likely to prejudice your judgment of the public interest; and
- b) the matter affects your financial interests or relates to a licensing or regulatory matter; and
- c) the interest does not fall within one of the exempt categories at paragraph 10(2)(c) of the Code of Conduct.

### **What do I need to do if I have a prejudicial interest?**

If you have a prejudicial interest you must withdraw from the meeting. However, under paragraph 12(2) of the Code of Conduct, if members of the public are allowed to make representations, give evidence or answer questions about that matter, you may also make representations as if you were a member of the public. However, you must withdraw from the meeting once you have made your representations and before any debate starts.

